

# Evaluating Knowledge

What are we looking for and how do we do it?

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# Focus on Knowledge Management

- **Process evaluation, looking at desirable aspects of KM**
  - Build a model of ideal KM system
  - Compare to ADB actual practices
  - Some focus on knowledge outputs

# What did we learn?

## Findings

- ADB is at a significant crossroads with knowledge
- ADB has mixed performance with diagnostics and sector; products were not aligned and were often generic
- ADB relies heavily on consultants lacking the country context
- ADB faces structural and cultural constraints, with silos hampering the flow of knowledge and limit collaboration

## Recommendations

- ADB needs to make a clear, high-level decision about the desired depth and scope of knowledge
- If a Knowledge++ Bank model is favored, ADB will need to adopt a comprehensive approach
- If a Finance++ Bank model is favored, the current pace of incremental reform can be maintained