

### **Communication Myths?**

- 1. Accountability and learning are irreconcilable. Evaluation needs to take a stance to focus on one or the other.
- 2. Communications must come at the end of the evaluation cycle.
- 3. It is the responsibility of the communications team to communicate not the evaluators.
- 4. Communications require a big budget.
- 5. As evaluators we know who to communicate to, what to communicate and when.
- 6. Communicating unfavorable results will jeopardize relationships so better not to.
- 7. Communications means blogs, events, publications etc.







# Communication Rhapsody: Boosting Evaluation Knowledge Sharing & Use

Saleha Waseem,







# Why boost evaluation knowledge sharing

Use of evaluation findings for decision making and in support of evidence-based policy, depends to a large degree on the ability of the evaluation community to share key findings to targeted audiences clearly, precisely and succinctly...using various knowledge products to repackage and highlight evaluation findings







### Mandate to Communicate Evaluations

- ADB Independent Evaluation Policy (2008)
- ADB Evaluation Principles (2021)
- DMC demand and Board requests
- Stakeholder feedback (perception survey and stakeholder analysis)



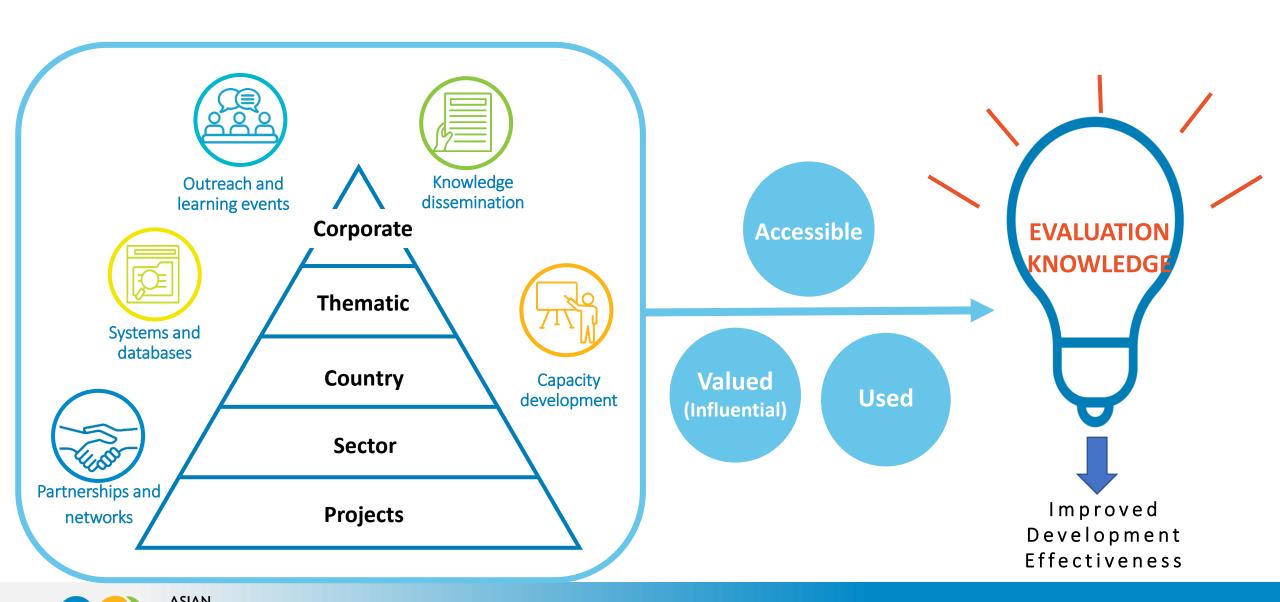




### **Communications Around Evaluation Stages**

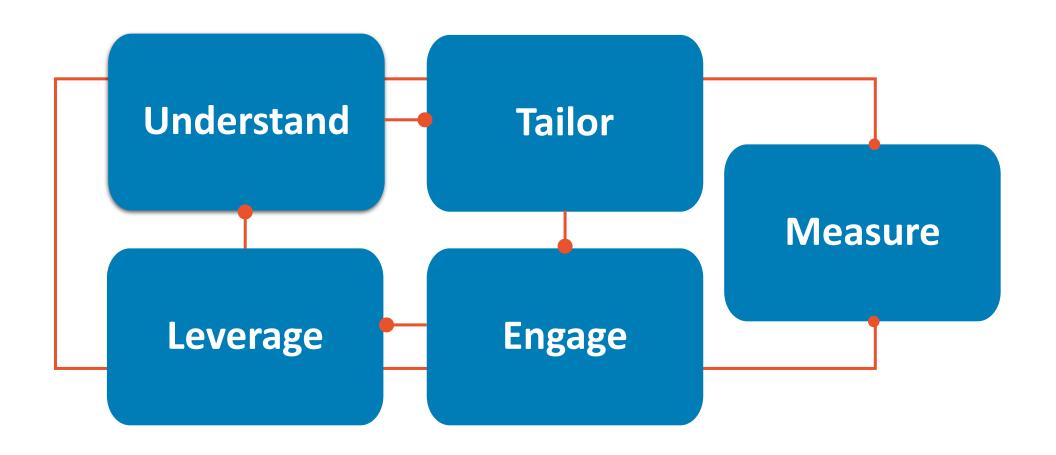


### Evaluation Knowledge Management Approach



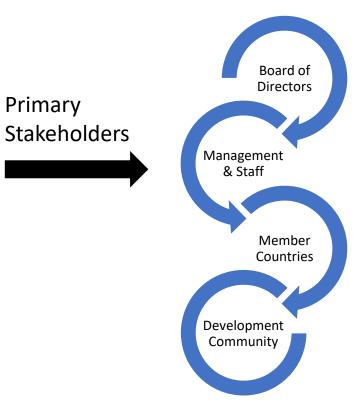
### Our Strategy

The right knowledge for the right audience at the right time



### **Credibility** of evaluations Lack of Changing Knowledge Incentives to Needs Learn Strategic **Evaluation** Knowledge Management Plan Organization culture where **Balancing** accountability Accountability and Learning is seen as blame

# Institutional **Challenges** to Sharing Evaluation Knowledge



#### Credibility



# Initiatives & **Solutions** Implemented to Address the **Institutional** Challenges

#### Incentives



Strategic Evaluation Knowledge Management Plan

#### **Changing Knowledge Needs**



Celebrating Organizational Success



#### **Balancing Learning -Accountability**



ADB Should Take Stronger Leadership Role for Effective Climate Action in Asi Pacific Region — Independent Evaluation Report

News Release | 11 October 2021 Read time: 3 mins

### Knowledge Solutions Beyond the Institution















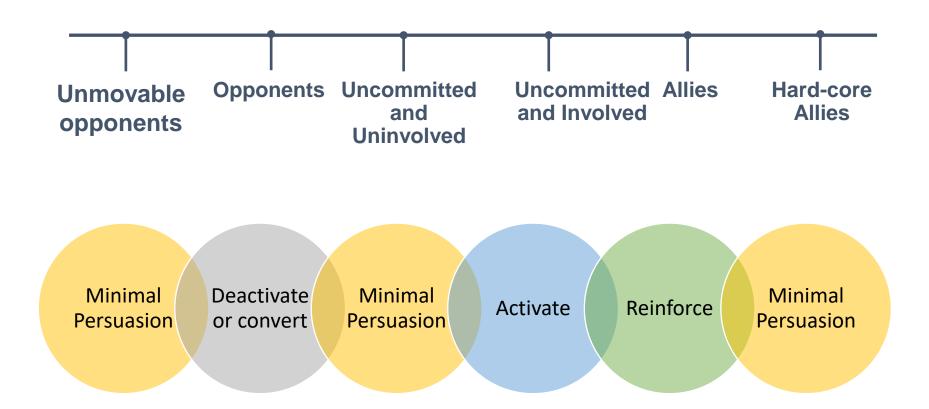




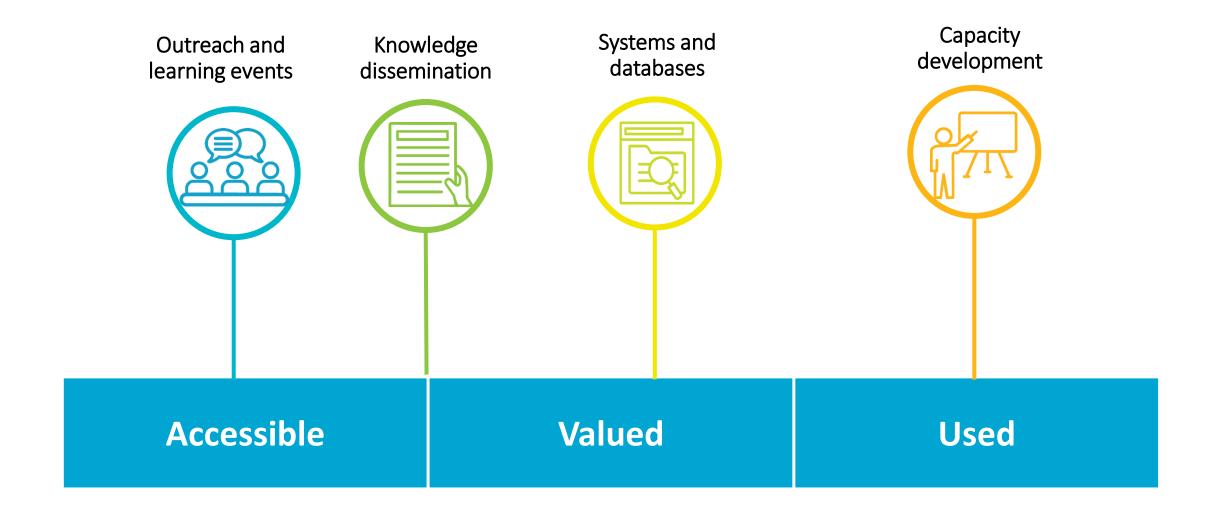




### Targeting Strategies



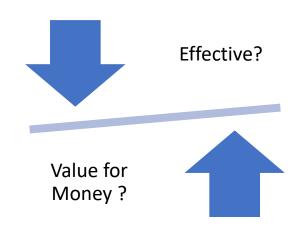
### An Ongoing Process: Measuring Performance



# The Value of Measuring Performance: What does not work?



Small Businesses. Big Challenges: Women Entrepreneurs in Asia





My Surprising Discovery About Women's Opportunities in Armenia

Underserved businesses run by women in Armenia need help to create a reliable client base and convince skeptical banks that their enterprises are a good investment.

Saleha Waseem

900 likes

32,000 views, 2 comments, 205 likes



### Communication Myths Busted?

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## Thank You